



Smt. Maniben M.P. Shah Women's College of Arts & Commerce (Autonomous)

### STUDENT SATISFACTION SURVEY 2022 - 2023

#### SYLLABUS:

	<b>The syllabus is well Structured and need based</b>	<b>The syllabus is clear and helps achieve the objectives of the course</b>	<b>The course will help you become employable</b>
B.Com 139	3.94	4.09	3.78
B.A. English 90	3.6	3.74	3.53
B.A. Marathi 37	3.81	3.87	3.67
BAFI 145	4.2	4.34	4.26
BAMM 28	3.54	3.79	3.64
BMS 94	3.46	3.61	3.78
M.A. Hindi 10	3.1	3.1	2.9
M.Com 36	3.33	3.33	3.39
MA Psychology 23	4.09	4.09	4.26
Retail Management 12	3	3.58	4.08
MAMM 14	3.57	3.64	3.57
<b>628</b>	<b>3.60</b>	<b>3.74</b>	<b>3.71</b>

#### LIBRARY:

	<b>Sufficient reference material and books are available in the library for the topics mentioned in the syllabus</b>	<b>Library (Knowledge Centre) is accessible and student friendly</b>
B.Com 139	3.58	3.74
B.A. English 90	3.5	3.66
B.A. Marathi 37	3.67	3.53
BAFI 145	4.10	4.17
BAMM 28	3.64	3.68
BMS 94	3.29	3.38
M.A. Hindi 10	2.7	2.7
M.Com 36	3.67	3.67
MA Psychology 23	3.74	4.04
Retail Management 12	3.33	3.75
MAMM 14	2.86	3.14
<b>628</b>	<b>3.46</b>	<b>3.59</b>

**CANTEEN:**

	<b>Canteen food Quality</b>	<b>No. of food items available in canteen</b>	<b>Canteen food taste</b>	<b>Canteen service quality</b>
B.Com 139	2.39	2.69	2.50	2.24
B.A. English 90	2.02	2.6	2.12	2.02
B.A. Marathi 37	2.33	2.08	2.31	2.03
BAFI 145	2.71	2.83	2.61	2.55
BAMM 28	2.29	2.61	2.39	2.21
BMS 94	2.03	2.41	2.19	2.11
M.A. Hindi 10	2.3	2.2	2.2	2.8
M.Com 36	2	2.17	2	1.86
MA Psychology 23	1.78	2.30	2.09	2.09
Retail Management 12	1.67	1.67	2	1.42
MAMM 14	2.14	2.29	1.93	2
<b>628</b>	<b>2.15</b>	<b>2.35</b>	<b>2.21</b>	<b>2.12</b>

**COMPUTER LABORATORIES:**

	<b>Computer laboratories</b>	<b>No. of computers in the laboratories</b>	<b>Computer software available in the laboratories</b>	<b>Help received from staff in the laboratories</b>
B.Com 139	3.71	3.71	3.73	3.47
B.A. English 90	3.48	3.62	3.7	3.41
B.A. Marathi 37	3.81	3.72	3.72	3.53
BAFI 145	4.08	4.12	4.12	4.05
BAMM 28	3.57	3.86	3.64	3.64
BMS 94	3.57	3.55	3.51	3.32
M.A. Hindi 10	2.8	2.8	3.4	2.5
M.Com 36	3.78	3.56	3.64	3.72
MA Psychology 23	3.78	3.96	3.61	3.91
Retail Management 12	4	3.75	3.83	3.75
MAMM 14	3.5	3.5	3.29	3.21
<b>628</b>	<b>3.64</b>	<b>3.65</b>	<b>3.65</b>	<b>3.50</b>

**OFFICE SERVICES:**

	<b>Office Services Offered</b>	<b>Office Staff Behavior</b>	<b>Office Staff Efficiency</b>
B.Com 139	3.43	3.51	3.39
B.A. English 90	3.17	3.47	3.32
B.A. Marathi 37	3.36	3.67	3.75
BAFI 145	4.01	4.10	4.07

BAMM	28	3.5	3.68	3.43
BMS	94	3.24	3.05	3.15
M.A. Hindi	10	3	2.1	2.4
M.Com	36	3.5	3.75	3.69
MA Psychology	23	3.74	3.48	3.74
Retail Management	12	3.58	3.17	3.25
MAMM	14	3	3.29	3.36
	<b>628</b>	<b>3.41</b>	<b>3.39</b>	<b>3.41</b>

### INFRASTRUCTURE:

		<b>Gymnasium</b>	<b>Drinking Water Facilities</b>	<b>Classrooms</b>	<b>Smart Classrooms</b>	<b>AV Room</b>
B.Com	139	3.39	3.84	3.94	3.70	3.65
B.A. English	90	3.13	3.5	3.46	3.48	3.54
B.A. Marathi	37	3.86	3.58	4.17	3.97	3.89
BAFI	145	3.70	4.32	4.41	4.47	4.34
BAMM	28	3.43	3.5	3.64	3.68	3.79
BMS	94	3.30	3.14	3.36	3.39	3.56
M.A. Hindi	10	2.6	3.2	2.8	2.8	2.8
M.Com	36	3.22	3.89	3.75	3.83	3.92
MA Psychology	23	3.65	3.48	3	3.87	4.17
Retail Management	12	3.08	3.17	3.83	3.75	3.25
MAMM	14	3	3	3.64	3.79	4
	<b>628</b>	<b>3.31</b>	<b>3.51</b>	<b>3.63</b>	<b>3.70</b>	<b>3.72</b>

		<b>Language Laboratory</b>	<b>Student's Common Room</b>	<b>Hall and Auditorium</b>	<b>Beauty Parlour</b>
B.Com	139	3.41	3.45	4.29	3.27
B.A. English	90	3.17	3.09	3.86	3.11
B.A. Marathi	37	3.67	3.69	4.31	3.19
BAFI	145	4.13	4.07	4.41	3.58
BAMM	28	3.5	3.71	4.04	3.57
BMS	94	3.17	3.19	3.86	3.19
M.A. Hindi	10	2.7	2.9	3.2	2.5
M.Com	36	3.61	3.58	4.2	3.28
MA Psychology	23	3.65	3.30	4.26	3.61
Retail Management	12	3.92	3.5	3.92	3.5
MAMM	14	3	2.79	4.21	3.07
	<b>628</b>	<b>3.45</b>	<b>3.39</b>	<b>4.05</b>	<b>3.26</b>

**SECURITY AND CLEANLINESS:**

		<b>Campus Security</b>	<b>Campus Cleanliness</b>	<b>Toilet Cleanliness</b>
B.Com	139	3.79	3.81	2.77
B.A. English	90	3.64	3.54	2.67
B.A. Marathi	37	3.97	4.06	2.53
BAFI	145	4.34	4.26	3.43
BAMM	28	4	3.89	3
BMS	94	3.61	3.5	2.53
M.A. Hindi	10	2.7	3.3	2.8
M.Com	36	3.92	3.75	2.25
MA Psychology	23	3.87	3.17	1.70
Retail Management	12	3.5	3.58	1.58
MAMM	14	3.07	3.21	2
	<b>628</b>	<b>3.67</b>	<b>3.64</b>	<b>2.48</b>

**COLLEGE FACILITIES:**

	<b>Freeship and Scholarship</b>	<b>Book Bank</b>	<b>Employability Skills Training Programme (TechnoServe)</b>	<b>Life Skills Programme</b>
B.Com 139	3.73	3.45	3.44	3.69
B.A. English 90	3.19	3.15	3.16	3.32
B.A. Marathi 37	3.61	3.28	3.35	4
BAFI 145	4.58	4.07	4.06	4.15
BAMM 28	3.5	3.25	3.22	3.39
BMS 94	3.34	3.13	3.16	3.20
M.A. Hindi 10	2.4	2.6	2.67	2.2
M.Com 36	4.08	3.92	3.88	3.67
MA Psychology 23	3.96	3.61		4.04
Retail Management 12	3.83	3.17	2.91	3.42
MAMM 14	3.29	2.86	2.69	2.86
<b>628</b>	<b>3.60</b>	<b>3.32</b>	<b>3.25</b>	<b>3.45</b>

	<b>Anti Ragging Cell</b>	<b>Internal Complaint Committee</b>	<b>Computer Training Programme</b>	<b>Self Defense Programme</b>	<b>Counselling Centre</b>	<b>First Aid</b>
B.Com 139	3.24	3.30	3.53	3.63	3.47	3.52
B.A. English 90	3.07	3.15	3.2	3.6	3.6	3.31
B.A. Marathi 37	2.81	3.19	3.39	3.75	3.28	3.06
BAFI 145	3.59	3.86	4	4.08	4.02	4.06
BAMM 28	3.21	3.43	3.36	3.36	3.79	3.79
BMS 94	3.06	3.11	3.27	3.34	3.41	3.24
M.A. Hindi 10	2.8	2.1	2	2.1	2.4	2.2
M.Com 36	3.5	3.58	3.67	3.67	3.92	3.5
MA Psychology 23	3.96	3.91	3.74	3.74	4.57	3.70
Retail Management 12	3.08	3	2.83	3.17	3.5	4
MAMM 14	3.36	2.93	3.21	3.21	3.07	3.29
<b>628</b>	<b>3.24</b>	<b>3.23</b>	<b>3.29</b>	<b>3.42</b>	<b>3.55</b>	<b>3.42</b>

**EXTRA CURRICULAR ACTIVITIES:**

	<b>NSS</b>	<b>NCC</b>	<b>Sports</b>	<b>Students' Council</b>
B.Com 139	3.60	3.71	3.75	3.65
B.A. English 90	3.58	3.69	3.59	3.5
B.A. Marathi 37	4.39	4.17	3.78	4.19
BAFI 145	3.97	4.02	4.08	4.12
BAMM 28	3.68	3.68	3.93	3.82
BMS 94	3.46	3.48	3.38	3.41
MA Hindi 10	2.4	2.6	2.5	2
M.Com 36	3.94	4.11	4.11	3.97
MA Psychology 23	3.70	3.61	3.65	3.74
Retail Management 12	2.92	3.17	3.17	2.92
MAMM 14	3.36	3.5	3.36	2.86
<b>628</b>	<b>3.55</b>	<b>3.61</b>	<b>3.57</b>	<b>3.47</b>



Dr. Archana Patki

I/C Principal