



Smt. Maniben M.P. Shah Women's College of Arts and Commerce, Autonomous

Student Satisfaction Survey 2019-2020

The Student Satisfaction Survey was conducted online between 22nd April 2020 to 10th July 2020. Mails were sent to students of all three years and a feedback was sought for the various facilities available in college and the syllabus for the courses that students have selected. Representative data was taken from undergraduate and postgraduate students. Total 486 students responded to the survey. Following is the breakup of average ratings given by the students across programs and the aggregate of the same.

Feedback for Syllabus

Program	The syllabus is well-structured and need-based	The syllabus is clear and helps achieve the objectives of the course	The course will help you become employable
BA English Med	4.26	4.38	4.26
BA Marathi Med	4.12	4.33	4.12
B Com	4.4	4.49	4.37
BAMM	4.38	4.43	4.57
BMS	4.16	4.28	4.26
B Com AFI	4.61	4.77	4.70
MA Psychology	3.80	3.75	4.04
M Com	4.18	4	3.91
MA Hindi	2.73	2.73	2.62
Total Agg	4.07	4.13	4.09

Feedback for the G.O. Shah Library

Program	Sufficient reference material and books are available in the Library for the topics mentioned in the syllabus	Library (Knowledge Centre) is accessible and student friendly
BA English Med	4.13	4.10
BA Marathi Med	4.09	4.19
B Com	4.31	4.09
BAMM	4.19	4.14
BMS	4.05	4.11
B Com AFI	4.45	4.44
MA Psychology	3.96	4.08
M Com	4.32	4.14
MA Hindi	4.54	4.27
Total Agg	4.23	4.17

Feedback for Canteen facility

Program	Canteen Food Quality	No. of food items available in Canteen	Canteen Food Taste	Canteen Service Quality
BA English Med	3.18	3.38	3.21	3.41
BA Marathi Med	3.39	3.21	3.45	3.52
B Com	3.22	3.26	3.22	3.27
BAMM	2.86	2.95	2.57	2.67
BMS	2.54	3.09	2.81	2.60
B Com AFI	3.66	3.59	3.55	3.49
MA Psychology	1.82	2.22	2.06	2.33
M Com	2.64	2.86	2.64	2.59
MA Hindi	3.43	3.70	3.49	3.49
Total Agg	2.97	3.14	3	3.04

Feedback for Computer Laboratories

Program	Computer Laboratories	No. of computers in the computer laboratories	Computer Software available in the computer laboratories	Help received from staff in computer laboratories
BA English Med	4.31	4.08	4.03	4.03
BA Marathi Med	4.55	4.06	4.21	4.18
B Com	4.28	4.28	4.31	4.04
BAMM	4.38	4.43	4.29	4.05
BMS	4.23	4.33	4.28	4.14
B Com AFI	4.65	4.44	4.51	4.53
MA Psychology	3.96	3.96	3.86	3.80
M Com	4.09	4.18	4.41	4.09
MA Hindi	4.38	4.43	4.43	4.38
Total Agg	4.31	4.24	4.26	4.14

Feedback for Office Services

Program	Office Services Offered	Office Staff Behaviour	Office Staff Efficiency
BA English Med	3.77	3.62	3.67
BA Marathi Med	4.36	4.18	4.09
B Com	3.84	3.74	3.90
BAMM	4.10	3.76	3.90
BMS	3.81	3.81	3.74
B Com AFI	4.06	4.03	4.14
MA Psychology	3.53	3.41	3.41
M Com	3.77	3.68	3.82
MA Hindi	4.22	4.19	4.38
Total Agg	3.94	3.82	3.89

Feedback for Infrastructure I

Program	Gymnasium	Drinking Water Facilities	Classrooms	Smart Classrooms	AV Room
BA English Med	3.92	4.13	4.03	4.08	3.97
BA Marathi Med	3.97	4.18	4.48	4.45	4.36
B Com	3.83	4.21	4.34	4.29	4.28
BAMM	3.95	4.10	4.10	4.33	4.57
BMS	4.11	3.37	3.79	3.95	4.21
B Com AFI	4.03	4.44	4.35	4.46	4.56
MA Psychology	3.67	3.39	3.08	3.69	3.96
M Com	3.68	4.09	4.05	4.23	4.50
MA Hindi	4.14	4.27	4.49	4.65	4.41
Total Agg	3.92	4.02	4.08	4.24	4.31

Feedback for Infrastructure II

Program	Language Laboratory	Student's Common Room	Hall and Auditorium	Beauty Parlour
BA English Med	3.95	3.82	4.67	4.08
BA Marathi Med	4.18	4.18	4.48	4.15
B Com	4.08	3.84	4.62	3.98
BAMM	4.05	3.43	4.43	3.43
BMS	3.84	3.88	4.60	3.72
B ComAFI	4.36	4.11	4.69	3.91
MA Psychology	3.49	2.84	4.04	3.20
M Com	3.59	3.59	4.27	3.32
MA Hindi	4.30	4.24	4.65	3.95
Total Agg	3.98	3.77	4.49	3.75

Feedback for Security and Cleanliness

Program	Campus Security	Campus Cleanliness	Toilet Cleanliness
BA English Med	4.44	4.54	3.36
BA Marathi Med	4.48	4.58	3.76
B Com	4.47	4.31	3.68
BAMM	4.14	4.10	2.52
BMS	4.53	4.33	2.46
B ComcAFI	4.80	4.64	3.87
MA Psychology	3.69	3.14	2.12
M Com	4.14	4.18	2.77
MA Hindi	4.59	4.30	4.03
Total Agg	4.36	4.24	3.17

Feedback for Student Support Facilities I

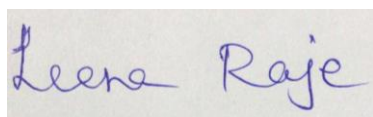
Program	Freeships and Scholarship	Book Bank	Employability Skills Training Programme Antarang, TechnoServe	Life Skills Programme
BA English Med	4.36	4.00	3.86	4.13
BA Marathi Med	4.24	4.06	4.18	4.27
B Com	3.90	3.84	4.04	4.17
BAMM	4.10	3.62	3.81	4.14
BMS	3.79	3.77	3.98	4.05
B Com AFI	4.69	4.32	4.37	4.46
MA Psychology	3.57	N/A	N/A	N/A
M Com	3.68	N/A	N/A	N/A
MA Hindi	4.08	N/A	N/A	N/A
Total Agg	4.05	3.94	4.04	4.20

Feedback for Student Support Facilities II

Program	Anti-Ragging Cell	Internals Complaints Committee	Computer Training Program	Self-Defence Program	Counseling Centre	First Aid
BA English Med	3.85	3.82	4.05	4.01	4.33	4.05
BA Marathi Med	3.85	3.97	4.33	4.36	4.45	4.36
B Com	3.62	3.79	4.09	4.13	4.03	3.95
BAMM	4.19	3.95	4.29	3.90	4.33	4.29
BMS	3.95	3.96	4.25	4.39	4.16	4.09
B Com AFI	4.16	4.22	4.46	4.52	4.47	4.22
MA Psychology	3.80	3.35	3.49	3.51	4.00	3.51
M Com	4	3.68	4.05	3.86	3.86	3.59
MA Hindi	4.43	4.41	4.46	4.35	4.57	4.16
Total Agg	3.98	3.91	4.16	4.11	4.24	4.02

Feedback for Extra Curricular Activities

Program	NSS	NCC	Sports	Students' Council
BA English Med	4.31	4.46	4.33	4.41
BA Marathi Med	4.76	4.48	4.52	4.55
B Com	4.23	4.29	4.36	4.32
BAMM	4.10	4.10	3.95	4.24
BMS	4.30	4.33	4.33	4.25
B Com AFI	4.67	4.66	4.59	4.64
MA Psychology	3.71	3.75	3.63	3.55
M Com	4.05	4.05	3.82	3.59
MA Hindi	4.22	4.08	4.54	4.27
Total Agg	4.26	4.24	4.23	4.20



Dr. Leena Rajan Raje
Principal